# Flex:trial quick start guide





Flex:trial™ is the first hearing instrument system to offer you the flexibility to fit hearing instruments on a trial basis in an easy and risk-free manner.

Flex:trial devices have a flexible product structure allowing you to download different technology levels and features into the same hearing instrument(s) easily using Unitron TrueFit<sup>™</sup> fitting software.

Offering your clients a risk-free trial of the technology level that you believe is best for them has never been easier.

### Programming Flex:trial hearing instruments

#### Step 1: detect hearing instrument(s)

- Connect the hearing instrument(s) to Unitron TrueFit™ fitting software, using your desired programming interface (iCube, NOAHLink or HI-PRO).
- Click on the Detect button.
- The detection dialog will indicate that the hearing instrument(s) have been successfully detected.



From the Instruments > Selection screen, click on Detect

#### Step 2: select and download technology level

- Once the hearing instrument(s) are detected, go to the Instruments > Technology Change screen.
- The current technology level of the hearing instrument(s) is shown on this screen along with all of the technology levels that are available for this product.
- Click on the desired technology level button to launch the Technology Change wizard.



Click on the Technology Change icon under Instruments to access the Technology Change screen

The wizard will guide you through the steps to change the technology level of the hearing instrument(s). During this process, you will have the choice of using the existing fitting as a starting point or creating a new fitting.

Note: ensure that you remove the hearing instrument(s) from your client's ears before starting this process.

#### Step 3: fit the hearing instrument(s)

• Use your standard fitting procedure.



Make adjustments to new features on the Fitting > Configure Features or Tuning screens

## Step 4: save the fitting and start the trial period

 You can define the length of the trial period in the End Fitting > Beeps screen.



Set the trial duration from the End Fitting > Beeps screen

• After saving the fitting settings, the hearing instrument(s) are ready for trial.

- The hearing instrument(s) will play a repeated beep when the trial period expires. The repeated beep is designed to render the hearing instruments unusable and can only be turned off following reconnection with the fitting software.
- Print out the Getting Started Guide for your client.



Print a Getting Started Guide from the End Fitting > Fitting Summary screen

- Note: the hearing instrument(s) can be programmed to any technology level for each trial period.
- Note: you can transfer a fitting to / from a Flex:trial hearing instrument using the Transfer wizard found under Hearing Instruments > Transfer Fitting.
- Note: if you have any concerns about Flex:trial hearing instrument(s), please contact your distributor.
- ⚠ Flex:trial hearing instrument(s) should be cleaned and sanitized prior to re-use and disposable items, such as domes, should be replaced.
- Please review the relevant safety information with your client and provide them with a copy of the Unitron product user guide. Additional user guides can be obtained from your distributor.

At Unitron, we care deeply about people with hearing loss. We work closely with hearing healthcare professionals to provide hearing solutions that improve lives in meaningful ways. Because hearing matters.



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