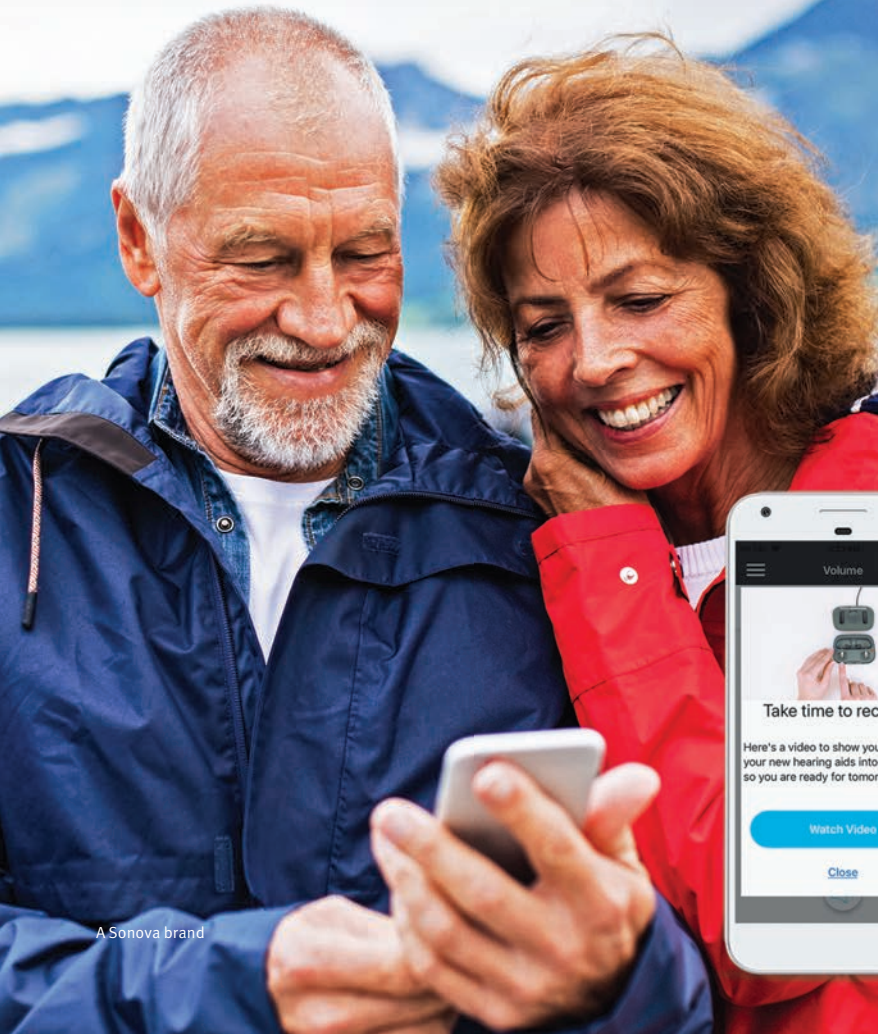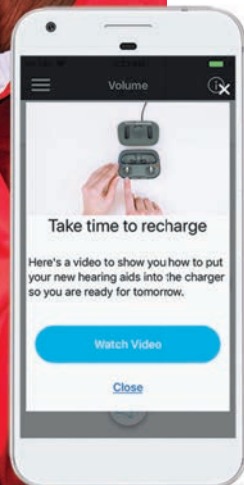# Coach

Coach is here to back you up by providing everyday support to your in-clinic counseling. Clients receive personalized tips and information about what they can expect from their hearing instruments, all delivered straight to their smartphones with easy to understand content and videos.

A Sonova brand

Send them home with support

Your clients receive a lot of new information in one appointment – it can be overwhelming and difficult to remember. So how can you make the in-clinic experience more comfortable while ensuring they have the support they need when they walk out the door? You can't be there for them 24/7, but Coach can. Now your clients can receive timely, helpful tips, advice and reminders that extend and reinforce your counseling.

A continuous care feature providing ongoing support, instruction and encouragement beyond the clinic:

- Designed specifically to help new clients transition to their hearing instruments

- Easy, automatic support – you simply turn it on in Unitron's TrueFit fitting software, and clients receive help direct to their smartphone through the Remote Plus app*

You experience ...

- Time-savings and fewer follow-up calls

- The opportunity to provide a unique and memorable experience for new clients

Clients experience ...

- Peace of mind and satisfaction knowing they have assistance in managing the day-to-day needs and maintenance of their hearing instruments

- Less pressure to remember everything they learned in their fitting appointment

Watch the videos today by scanning the QR code!

We have created a 5 minute self-paced online learning session to provide an overview of Coach. To watch this webinar, you will need to login with your myUnitron account information. You will then see the icon to watch this webinar series. If you are not sure about your account information, please contact Jerome Wheatcroft at Jerome.Wheatcroft@unitron.com or at 1.800.265.8255.

*For the use of the Remote Plus app, Unitron hearing aids with Bluetooth® connectivity are required. The Remote Plus app works on Apple smartphones with iOS® 12 or newer and Android™ smartphones with version 7 or newer.

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